



PET POLICY AGREEMENT

Dear **Valued Guest**,

Malate Pensionne values the safety and convenience of all our guests. During your stay, you and your dog/s are welcome to experience authentic Filipino hospitality in your home away from home. While at Malate Pensionne please be informed of the following:

1. Only dogs are allowed in the property. No other animals may be kept in the property.
2. A maximum of two dogs are permitted per room. They shall have a maximum height of 60 centimeters (2 ft.) and weigh no more than 10 kg.
3. Dogs are only allowed in Deluxe Rooms and should only be inside the rooms in which they are registered.
4. Registered guests should provide the following:
 - o Vaccination record
 - o Pet's food and water bowls
 - o Pet's bed
 - o Pet's fence / crate / stroller / carrier
 - o Pet's toys
 - o Disposable bags
 - o Pee pad
 - o Diapers
5. Dogs are to be leashed at all times as you head out of your room and must be accompanied by their owners in common areas and public places at all times.
6. All dog vaccinations, especially anti-rabies must be current and valid. The dog/s' vaccination certificate must be presented to the Front Desk upon check-in.
7. Dogs should not have been sick in the last seventy-two (72) hours. A medical clearance from a certified vet may be required upon check in.
8. All dogs must be clean, well-groomed, and completely free of fleas and ticks.
9. Dogs must wear diapers at all times especially in common and public areas.
10. Dogs are allowed to stay at the garden, if available, provided that their waste will be cleaned and will be disposed by their owners in secured disposable bags. At all times, the guest shall maintain and keep the property in good and sanitary condition.
11. Registered guests may only leave their dogs inside the room provided that they are inside the cage or crates.
12. The guest agrees not to leave any dogs unattended for a long period. Dogs left for more than twenty four (24) hours shall be considered abandoned and shall be reported to the proper authorities.
13. The registered guest shall indemnify Malate Pensionne management for any costs, losses or damages which may result from such action being taken.
14. All equipment required for the upkeep and feeding of dogs are to be provided by the guest. Under no circumstances shall any equipment within the property be used for animal use, this includes the use of hotel bathtub, available towels and linen for your dogs.



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15. Any use of linen for their dogs are to incur corresponding charges. Stained linen will be charged twice the regular laundry rate while permanent stained linens will be charged with corresponding replacement fee.
16. Dog owners will be required to promptly address any complaints made by fellow guests regarding noise or any other such disturbance that may be caused by the dog/s. In the event that any dog becomes overly disruptive or in any way aggressive towards other guests or employees, the dog must be removed from the property.
17. In the event that any dog is considered dangerous by the Hotel Management, it shall immediately be removed from the property by the guest.
18. During any housekeeping service the guest is requested to remove their dog from the room. The guest may call the Housekeeping Department to arrange a convenient time to service the room.
19. Rooms will be inspected upon check out. In cases where there are damages incurred, which may include, but are not limited to, stained bedding, stained carpet, stained linen, scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required, and/or lost revenue charges while the unit is out of service due to cleaning and repairs, an invoice will be presented to the registered guest. He/she is required to pay the amount immediately.

The Malate Pensionne Management and its employees shall not be liable for any loss, injuries or illness of any pet for any reason whatsoever.

The guest shall strictly comply with the Pet Policy Agreement and other rules and regulations which may be issued by MPI Management. MPI Management reserves the right to require room changes, removal of pet/s from the property, refuse or discontinue service without refund if in its sole discretion, the pet is considered dangerous, unhealthy, or likely to frighten, harm, disrupt hotel guests, has damaged hotel property, or for failure to abide by these policies.

The guest accepts full responsibility for any and all liability, claims, losses, costs and expenses including reasonable attorney fees, for personal injury or property damage that may be caused by or attributed to their pet/s. The guest agrees to make any reimbursement for such damages on demand.

The guest agrees to indemnify, hold harmless and defend Malate Pensionne, its owners, and employees from any and all liability, claims, losses, costs and expenses including reasonable attorney fees arising out of or relating to any claim for personal injury or property damage caused by or attributed to their pet/s.

Name of Guest: _____

Date/s of Stay: _____

Room No/s: _____

No of dogs: _____

Signature: _____

For Malate Pensionne:

REGINA STEPHANIE CRUZ

Operations Manager