

AIR-CONDITIONING

ATM

ANNIVERSARIES

BABY COTS

BANKS

BAR OPENING HOURS

BIRTHDAY CAKES

BLANKETS

BOAT RENTAL, BOAT TRIPS, EXCURSIONS

BREAKFAST

BUS STOP

CAR RENTAL

CHECK-OUT TIME

CHEMIST

COMPLAINTS

COMPLIMENTARY TOILETRIES

CREDIT CARDS

DINNER

DRESS POLICY

DOCTOR & DENTIST

EARLY BREAKFAST

ELECTRICAL CURRENT

EMERGENCY EXITS

FIRE

FIRST AID

HAIRDRYER

HOSPITAL

HOTEL KEYS

INTERNET ACCESS

LATE CHECK-OUT

LAUNDRY SERVICE

LOSSES

LOST PROPERTY

LIFTS

LUNCH

LUNCH BASKET

MAIL

MAINTENANCE

MEAL TIMES

MOUNTAIN BIKES

PARASOLS

PARKING

PILLOWS

PLEASE-DO-NOT-DISTURB

POOL TOWELS

RADIO

RECEPTION

SAFETY DEPOSIT BOXES

SMOKING

SPECIAL DIETARY NEEDS

SUN BEDS

SWIMMING POOL

TAXI SERVICES

TELEPHONE

TOWELS

TV

WAKE-UP SERVICE

AIR-CONDITIONING

Individually controlled air-conditioning units enable you to regulate the temperature of your room.

ATM

The nearest ATM is in the village of Gouvia (about 500 m from the hotel). For more info about directions contact the reception (extension number 9)

ANNIVERSARIES

Please contact reception for any floral arrangements, cakes etc. (extension number 9)

BABY COTS

Provided free of charge. Please contact the reception (extension number 9)

BANKS

All banks are open to the public on weekdays from 8:00 to 14:00 except public holidays. Exchange of foreign currency can be made at the reception between 07:30 – 22:30 hrs.

BAR OPENING HOURS

The bar is open from 09:00 to 01:00

BIRTHDAY CAKES

Please contact reception, who will be happy to arrange one for you (extension number 9)

BLANKETS

For additional blankets, please contact the reception (extension number 9)

BOAT RENTAL, BOAT TRIPS, EXCURSIONS

Please contact reception, who will be happy to make arrangements for you (extension number 9)

BREAKFAST

Buffet breakfast in the main restaurant from 07:00 AM to 10:15 AM.

BUS STOP

Public bus service every 30 minutes. 300 meters from the hotel on the main road.

CAR RENTAL

The reception staff is at your service to assist you with car rental.

CHECK OUT TIME

Check out time is 12:00 o'clock.

CHEMIST

The nearest chemist is 500 meters from the hotel on the main road.

COMPLAINTS

In case of a problem of any nature, please contact the reception or the manager on duty.

COMPLIMENTARY TOILETRIES

Please contact the reception for any extra toiletries. (extension number 9)

CREDIT CARDS

We accept: Visa – MasterCard

DINNER

Dinner is served in the main restaurant or on the terrace from 19:00h until 21:00h.

DRESS POLICY

Respectable attire is requested in all public areas. During dinner smart casual dress is obligatory.

DOCTOR & DENTIST

Please contact reception. (extension number 9)

EARLY BREAKFAST

Guests who are leaving the hotel early can request an early breakfast package. Please contact the reception by 12:00 the previous day (extension number 9)

ELECTRICAL CURRENT

Electrical current is 220 volts

EMERGENCY EXITS

Clearly marked on each floor. Please familiarize yourself with the floor plan provided on the back of your door.

FIRE

In case of fire, please inform the reception immediately, stay calm, close your bedroom and balcony door. In case you receive instructions to evacuate, leave the building immediately using the nearest fire exit to your room. A fire escape plan is located at the inside of the door of your room. **DO NOT USE THE LIFT.**

FIRST AID

Please contact any member of the staff

HAIRDRYER

Available in the room

HOSPITAL

Located 1 km away from the hotel. For further information contact the reception (extension number 9)

HOTEL KEYS

Your room key will activate the electricity in your room when placed in the small box by the main door. Please remember to leave the key at the reception when you leave the hotel.

INTERNET ACCESS

Wireless internet is available in all of our rooms and public areas of the hotel.

LATE CHECK-OUT

Late check out is upon request (depending on availability) at a surcharge. Please contact the reception in the morning, one day prior to your departure.

LAUNDRY SERVICE

For laundry service, please contact the reception in order for it to be sent to our outside laundry service partner.

LOSSES

The hotel cannot accept responsibility for any valuables or photo/video equipment left in either bedroom or public areas.

LOST AND FOUND

Please contact the reception. (extension number 9)

LIFT

There is one lift which is located in the main building.

LUNCH

We serve light a la carte lunch from 12:30 until 14:30 in the main restaurant or on the terrace.

LUNCH BASKET

Guests on Half Board can request a lunch basket instead of dinner. Please contact the reception by 12:00 the previous day (extension number 9)

MAIL

Please give your mail to the reception for posting. For incoming mail, please contact the reception.(extension number 9)

MAINTENANCE

Please notify the reception immediately of any maintenance problems you may have (extension number 9)

MEAL TIMES

Breakfast 07:00 – 10:15

Lunch 12:30 – 14:30

Dinner 19:00 – 21:00

MOUNTAIN BIKES

Mountain bikes can be rented at the reception.

PARASOLS

Parasols are available at the pool, free of charge.

PARKING

Parking is free to hotel guests in the hotel's outdoor car park. The hotel takes no responsibility for damage done to vehicles or items of property which are lost or stolen while in the car park.

PILLOWS

For additional pillows, please contact the reception. (extension number 9)

PLEASE-DO-NOT-DISTURB

You will find a notice on the handle behind your door.

POOL TOWELS

Available for use only within the hotel. A deposit of 10 EUR per towel is required. In case of damage the hotel reserves the right to keep the deposit.

RADIO

Music channels can be found on the TV

RECEPTION

Our reception is open 24 hours and happy to assist our guests at any time.

SAFETY DEPOSIT BOXES

Safety boxes are provided in your room. The hotel is not responsible for items left in them. Please contact the reception if you have a problem (extension 9)

SMOKING

Smoking is not permitted in the rooms. If you wish to smoke you may do so on the balcony. Inside the hotel it is also forbidden by law to smoke, however you may do so in all outside, open areas.

SPECIAL DIETARY NEEDS

If you have any special dietary needs, please inform the reception in advance so as to enable the kitchen to cater for them.

SUN BEDS

Sun beds at the pool are free of charge.

SWIMMING POOL

The hotel swimming pool is a freshwater pool open daily from 08:00 until 20:00.

TAXI SERVICE

Available upon request. For more information contact the reception. (extension number 9)

TELEPHONE

Please dial "0" for an outside line. Room to room calls, please dial "2"+ room number. And "9" to contact the reception.

TOWELS

When you would like your towels changed, please leave them in the bath or shower. Please do not use the room towels by the pool. Pool towels are available free of charge.

TV

Your TV set receives some Greek channels plus satellite channels in various languages. Please be considerate to your neighbors when adjusting the volume of the TV.

WAKE-UP SERVICE

To request a wake-up call, please contact the reception. (extension number 9)